

Online ticket Booking flow menthond.

1.Go to tnstc.in website



2.Select form where to where you want to service and select date of journey.



3. after search bus service service will be shown.

Filter

Price

Fare Range: Rs 100 - Rs 1000

Departure Time

Departure Time: 00:00 - 23:59

Bus Type

- AIR CONDITIONED
- AC SLEEPER
- AC SLEEPER SEATER
- AC 3X2
- DELUXE 3X2
- NON AC SLEEPER SEATER
- NON AC SLEEPER
- NON AC LOWER BERTH SEATER
- AC LOWER BERTH SEATER
- ULTRA DELUXE
- VOLVO MULTI AXLE AC SEMI SLEEPER

CHENNAI-KILAMBAKKAM-KCBT → MADURAI

Journey date 11/04/2028

Corporation ↑↓	Departure ↑↓	Duration ↑↓	Arrival ↑↓	Price ↑↓
SETC NON AC SLEEPER SEATER 0400KCBMADNS / 137NS	04:00 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	11:00 MADURAI	Rs 437/675 31 Seats Available VIEW SEATS
SETC ULTRA DELUXE 0500KCBMAD / 137UD	05:00 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	13:30 MADURAI	Rs 437 35 Seats Available VIEW SEATS
SETC ULTRA DELUXE 0600KCBMAD / 137UD	06:00 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	14:30 MADURAI	Rs 437 35 Seats Available VIEW SEATS
SETC ULTRA DELUXE 0700KCBMAD / 137UD	07:00 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	15:30 MADURAI	Rs 437 36 Seats Available VIEW SEATS
SETC ULTRA DELUXE 0800KCBMAD / 137UD	08:00 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	16:30 MADURAI	Rs 437 37 Seats Available VIEW SEATS
SETC NON AC LOWER BERTH SEATER	08:01 CHENNAI	9.00Hrs	17:00	Rs 437/675 37 Seats Available

4. Select the which time you want to service.

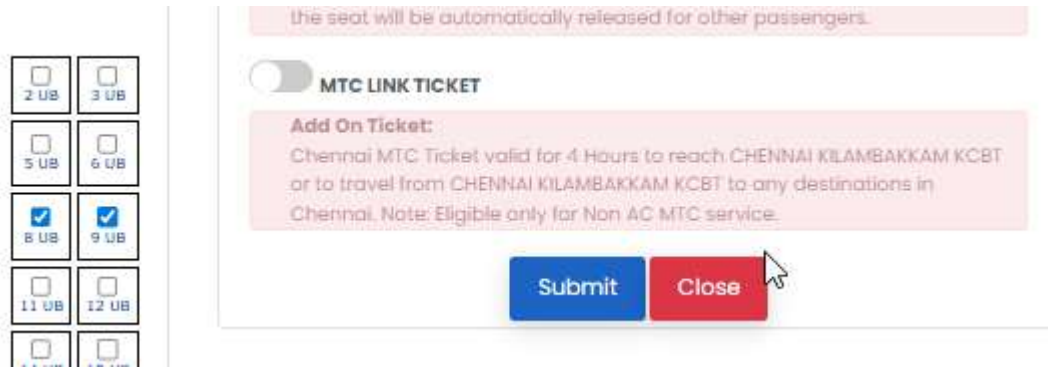
SETC AC SLEEPER SEATER 0830KCBMADAB / 137AB	08:30 CHENNAI KALAI GNAR CBT	9.00Hrs Via-TRICHY	16:00 MADURAI	Rs 565/869 31 Seats Available VIEW SEATS
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Click on Seat to select/deselect

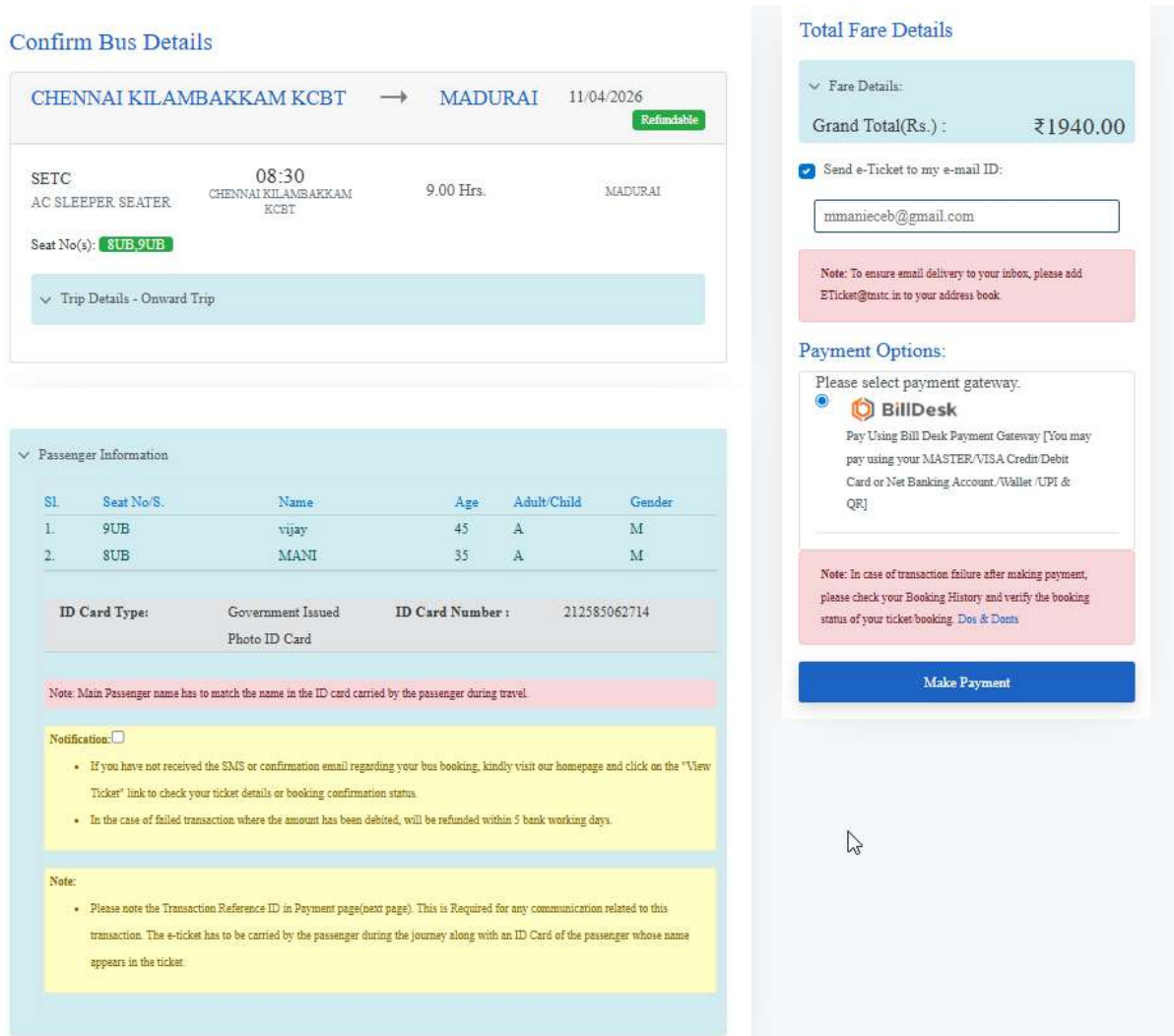
	Driver	
<input type="checkbox"/> 1w	<input type="checkbox"/> 2 A	<input type="checkbox"/> 3 W
<input type="checkbox"/> 6 w	<input type="checkbox"/> 5 A	<input type="checkbox"/> 4 W
<input type="checkbox"/> 7w	<input type="checkbox"/> 8 A	<input type="checkbox"/> 9 W
<input type="checkbox"/> 12w	<input type="checkbox"/> 11 A	<input type="checkbox"/> 10 W
<input type="checkbox"/> 13w	<input type="checkbox"/> 14 A	<input type="checkbox"/> 15 W
<input type="checkbox"/> 18w	<input type="checkbox"/> 17 A	<input type="checkbox"/> 16 W
<input type="checkbox"/> 19w	<input type="checkbox"/> 20 A	<input type="checkbox"/> 21 W
<input type="checkbox"/> 24 w	<input type="checkbox"/> 23 A	<input type="checkbox"/> 22 W
<input type="checkbox"/> 25 w	<input type="checkbox"/> 26 A	<input type="checkbox"/> 27 W
<input type="checkbox"/> 31w	<input type="checkbox"/> 29 A	<input type="checkbox"/> 28 W
<input type="checkbox"/> 30 A		
<input type="checkbox"/> 1 UB	<input type="checkbox"/> 2 UB	<input type="checkbox"/> 3 UB
<input type="checkbox"/> 4UB	<input type="checkbox"/> 5 UB	<input type="checkbox"/> 6 UB
<input type="checkbox"/> 7UB	<input type="checkbox"/> 8 UB	<input type="checkbox"/> 9 UB
<input type="checkbox"/> 10 UB	<input type="checkbox"/> 11 UB	<input type="checkbox"/> 12 UB
<input type="checkbox"/> 13 UB	<input type="checkbox"/> 14 UB	<input type="checkbox"/> 15 UB

Select Pickup Point: <input type="text" value="CHENNAI KALAI GNAR CBT"/>	Select DropOff Point: <input type="text" value="MATTUTHAVANI BS-17:00"/>
Passenger Details: <input checked="" type="radio"/> Continue As A Guest User	
Please enter valid Mobile No. And Email Id. <input type="text" value="Mobile"/> <input type="text" value="Email ID"/>	
Select ID Card Information: <input type="text"/> <input type="text"/> <input type="text"/>	
Selected Seat No's: <input checked="" type="checkbox"/>	
Enter passenger details.	
NOTE: The selected seat(s) will be kept blocked for 7 minutes ONLY null Please ensure that payment transaction is completed in 7 minutes or else the seat will be automatically released for other passengers.	
<input type="checkbox"/> MTC LINK TICKET	
Add On Ticket: Chennai MTC Ticket valid for 4 Hours to reach CHENNAI KILAMBAKKAM KCBT or to travel from CHENNAI KILAMBAKKAM KCBT to any destinations in Chennai. Note: Eligible only for Non AC MTC service.	
<input type="button" value="Submit"/>	<input type="button" value="Close"/>

5. After that we need to select the seat number and how many seat to want.



6. Enter the Passenger information, (I,e Name ,mobile number ,age ,Aadhar number Select gender also)



7. After submit it coming for trip details. Then select notification box.

Confirm Bus Details

CHENNAI KILAMBAKKAM KCBT → **MADURAI** 11/04/2026 Refundable

SETC
AC SLEEPER SEATER

08:30
CHENNAI KILAMBAKKAM
KCBT

9.00 Hrs.

MADURAI

Seat No(s): **8UB,9UB**

▼ Trip Details - Onward Trip

▼ Passenger Information

Sl.	Seat No/S.	Name	Age	Adult/Child	Gender
1.	9UB	vijay	45	A	M
2.	8UB	MANI	35	A	M

ID Card Type: Government Issued ID Card Number : 212585062714
Photo ID Card

Note: Main Passenger name has to match the name in the ID card carried by the passenger during travel.

Notification

- If you have not received the SMS or confirmed email regarding your bus booking, kindly visit our homepage and click on the "View Ticket" link to check your ticket details or booking confirmation status.
- In the case of failed transaction where the amount has been debited, will be refunded within 5 bank working days.

Note:

- Please note the Transaction Reference ID in Payment page(next page) This is Required for any communication related to this transaction. The e-ticket has to be carried by the passenger during the journey along with an ID Card of the passenger whose name appears in the ticket.

Total Fare Details

▼ Fare Details:

Grand Total(Rs.) : **₹1940.00**

Send e-Ticket to my e-mail ID:

Note: To ensure email delivery to your inbox, please add ETicket@tntic.in to your address book.

Payment Options:

Please select payment gateway.

BillDesk

Pay Using Bill Desk Payment Gateway [You may pay using your MASTER/VISA Credit/Debit Card or Net Banking Account/Wallet /UPI & QR]

Note: In case of transaction failure after making payment, please check your Booking History and verify the booking status of your ticket booking. [Des & Dorts](#)

Make Payment

8.Then Defaultly it was selected payment method(I,e BILLDESK AND BASIS PAY)

9.Then we need to select make payment

Please note down the OB Reference NO **OB32836611** for Success or Failure Status or Refund Status checking and for future communications.

Please reverify your Mobile NO:**8675018270** nd Email Id:**mmanieceb@gmail.com**

Are you sure you want to make the payment?

10.After "Ok" It's going to payment details (I,e credit card ,netbanking,UPI,and wallet.)

Whichever we want we need to select and enter card details or UPI details.

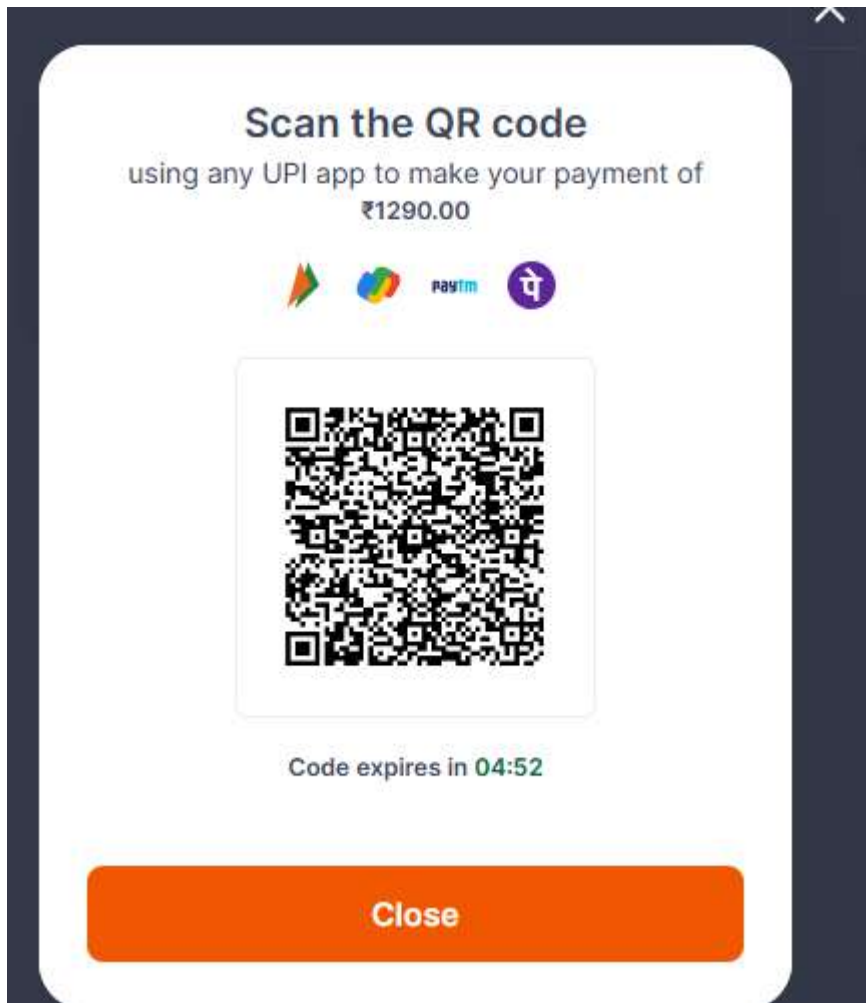
1. Credit card and debit card details.

The screenshot shows a payment interface with a sidebar on the left titled "Payment Methods". The sidebar has four options: "Credit / Debit Cards" (selected), "Net Banking", "UPI", and "Wallets". The main area is titled "Card details" and features logos for VISA, RuPay, and Debit. It contains three input fields: "Card number", "Expiration date", and "Security code". Below these is a field for "Card holder name" with the placeholder "Full name on card". A large button at the bottom says "Pay ₹1940.00". To the right is a "Summary" box with the text: "Order ID: 0832836611" and "Total Amount: ₹1940.00". The BillDesk logo is at the bottom of the summary box.

2. Netbanking details (There we need to select which bank)

UPI method

The screenshot shows the same payment interface as above, but with "UPI" selected in the sidebar. The main area is titled "Scan the QR code" and includes a "Show QR" button and a QR code. Below the QR code are logos for various UPI apps: BHIM, Google Pay, PhonePe, and Paytm. The text says "Scan the QR code using your UPI app to make the payment". The "Summary" box on the right is identical to the previous screenshot, showing "Order ID: 0832836611" and "Total Amount: ₹1940.00" with the BillDesk logo.



11After scanning amount successfully paid means, confirmation ticket will be come.

Passenger also getting SMS for confirmation ticket. (I,e PNR NUMBER, date of journey, Trip code, bus time, service starting Point.)

TNSTC ONLINE "VIEW TICKET" MENTHOD

1.Go to TNSTC.in website



Online Ticket Reservation System (OTRS)

Send "Hi" or "வணக்கம்" on WhatsApp to 9444018398 for ticket booking.

[Bus Booking](#) [Package Tour](#)

Book Bus Tickets

Source: Destination: Onward: Return: Single Lady

[Search Bus](#)

2.Then select the "track ticket" option



Online Ticket Reservation System (OTRS)

Send "Hi" or "வணக்கம்" on WhatsApp to 9444018398 for ticket booking.

[Bus Booking](#) [Package Tour](#)

Book Bus Tickets

Source: Destination: Onward: Return: Single Lady

[Search Bus](#)

- Cancel Ticket
- View Ticket
- Ticket Status
- TDR Filing
- Refund / Transaction Status
- Know Your Bus

3.Select the "view ticket" option

View / Print Ticket

Search by PNR (OR) Search By Booked Mobile Number No. or Booked Email ID.


Search By Booked Mobile Number No. or Booked Email ID.

PNR Number:

E-mail Address:

Mobile Number:

- All refunds related to E-Tickets and M-tickets will be refunded to the concerned Credit card / Bank Account within 3 to 5 bank working days.
- After 3 to 5 bank working days, "Please check your bank account/instrument form which this ticket was booked."
- For Refund related queries please contact SETC Toll Free number 08066006572/9513948001 and mail ID : commercial@tnstc.org
Refund status contact Billdesk: 044-49076326/49076316 pgsupport@billdesk.com.,
Contact BasisPay 7305068045



4. Then select the "Search By PNR NUMBER"

View / Print Ticket

Search by PNR (OR) Search By Booked Mobile Number No. or Booked Email ID.

Search By Booked Mobile Number No. or Booked Email ID.

PNR Number:

E-mail Address:

Mobile Number:

5. Enter the all the details after that click the get details.

View / Print Ticket -Final Summary

NAGAPATTINAM → KUMILI BS 11/04/2026 PNR No.: T7872679

SETC
NON AC SLEEPER SEATER NAGAPATTINAM KUMILI BS

Seat No(s): 2,3,4,5

∨ Fare Details:

∨ Passenger Information

Sl.	Name	Age	Adult/Child	Gender
1.	Fasila	12	Adult	Female

ID Card Type:	Government Issued Photo ID Card	ID Card Number :	Government Issued Photo ID Card
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Note: Main Passenger name has to match the name in the ID card carried by the passenger during travel.

Total Fare Details

Grand Total(Rs.) : ₹1570.00

Print Ticket Close

6.Then you need to take PRINT E-ticket.



தமிழ்நாடு அரசு போக்குவரத்துக் கழகம்
Tamil Nadu State Transport Corporation Ltd.
(A GOVERNMENT OF TAMILNADU UNDERTAKING)

E-Ticket/Reservation Voucher

Corporation : SETC PNR Number : T78723679
Date of Journey : 11/04/2026 Route No : 778NS
Service Start Place : VELANKANNI Service End Place : VAIKOM
Service Start Time : 16:00 Hrs.
Passenger Start Place : NAGAPATTINAM Passenger End Place : KUMILI BS
Passenger Pickup Point : NAGAPATTINAM Passenger Pickup Time : 11/04/2026 16:30 Hrs.
Platform Number : Class of Service : NON AC SLEEPER SEATER
Trip Code : 1600VEAVAONS OB Reference No. : OB236650382
No. of Seats : 4 (Adults=3 ; Children=1) Bank Txn. No. : CHD5UBD1H23812
Bus ID No. : E-14567 Passenger category : GENERAL PUBLIC

Passenger Information

Name	Age	Adult/Child	Gender	Seat No.
Sadiq	48	Adult	F	2
Fasila	12	Adult	F	3
ishaq	8	Child	M	4
Naseeha	38	Adult	F	5

ID Card Type : Government Issued Photo ID Card ID Card Number : Government Issued Photo ID Card

Total Fare : 1570.00 Rs.

Important

- The seat(s) booked under this ticket is/are not transferable.
- This e-ticket is valid only for the seat number and bus service specified herein.
- e-Ticket and Mobile Ticket Passengers must carry a printed/Soft copy of the ticket at the time of journey. It is passengers responsibility to keep the Printout/Softcopy of the ticket till end of the journey.
- If the passenger is traveling with 'e-Ticket / Mobile Ticket', he will have to produce the Original Identity Card mentioned in the 'e-Ticket / Mobile Ticket' at the time of journey.
- Departure time, Running time and Arrival time mentioned in the website is subject to standard operating condition. These timings may get varied due to Road block, Traffic condition, Natural calamity and unavoidable circumstances.
- The Bus/Seat No. May be subject to change due to curtailment/clubbing of other services and unavoidable circumstances.
- Please keep the ticket safely till the end of the journey.
- Please show the ticket at the time of checking.
- Corporation reserves the rights to change/cancel the class of service.
- Time is in 24 hour Railways time format(24HH:MM).
- Half ticket eligible for children between 5 to 12 years. Children above 130cms height will be charged full fare unless original age proof certificate is produced at time of journey. Further, Full ticket fare will be charged for Sleeper Births for children.
- Cancellation of e-ticket / Mobile tickets is allowed only up to One (1) hour before the scheduled departure of the bus service from the Origin Point. After that cancellation will not be allowed. Further, cancellation can be done only before 9 PM for the current date journey after 10 PM and next day journey before 7 AM.
- For more detail please see the rules & Regulations in www.tnsc.in website.
- For Refund Status please contact to TNSTC Toll Free Number 08066006572/9513948001 or can contact for Bank Queries-Billdesk / Helpdesk: 044-49076316 / 49076326.

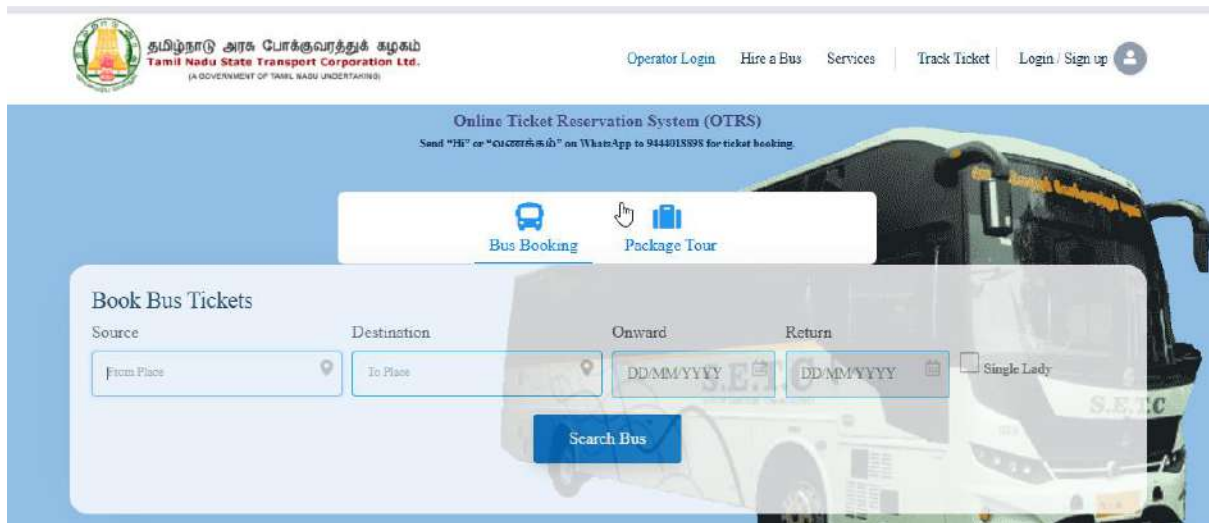
Booked By: () Printed On :10/04/2026 At :20:17:28

Close Print

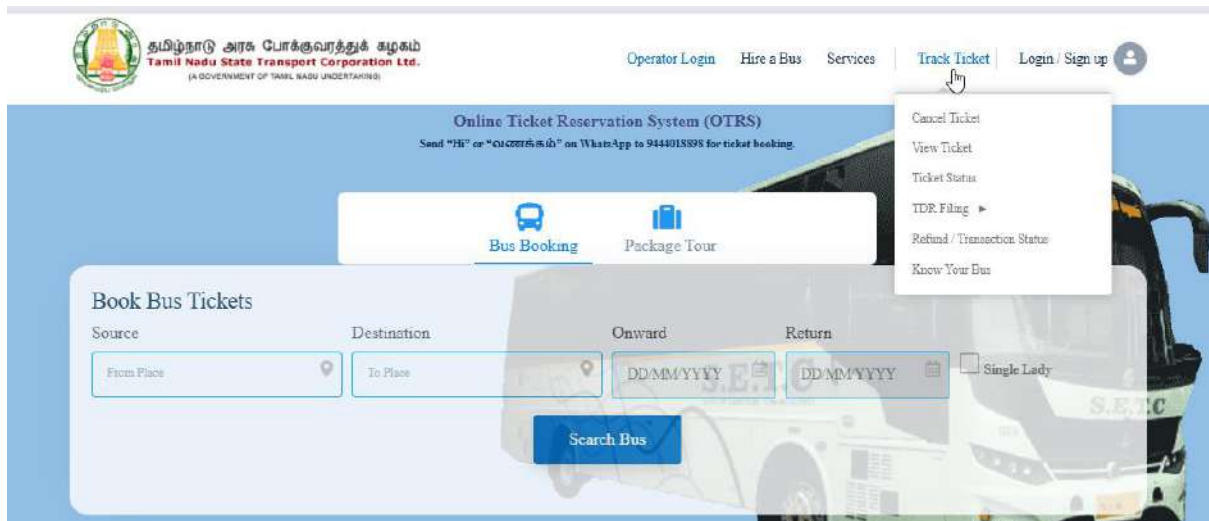
Powered by 
www.radiantinfo.com

TNSTC ONLINE TICKET STATUS METHOD.

1.Go to TNSTC.in website



2.Then select the "track ticket" option



3. Select the “view ticket” option

View / Print Ticket

Search by PNR (OR)
 Search By Booked Mobile Number No. or Booked Email ID.


Search By Booked Mobile Number No. or Booked Email ID.

PNR Number:

E-mail Address:

Mobile Number:

- All refunds related to E-Tickets and M-tickets will be refunded to the concerned Credit card / Bank Account within 3 to 5 bank working days.
- After 3 to 5 bank working days, "Please check your bank account/instrument form which this ticket was booked."
- For Refund related queries please contact SETC Toll Free number 08066006572/9513948001 and mail ID : commercial@tnstc.org Refund status contact Billdesk: 044-49076326/49076316 pgsupport@billdesk.com., Contact BasisPay 7305068045



4. Search By Booked Mobile Number No. or Booked Email ID.

View / Print Ticket

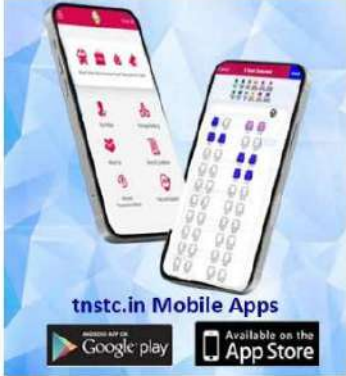
Search by PNR (OR)
 Search By Booked Mobile Number No. or Booked Email ID.

Please select your Booking Date, e-mail OR Mobile No.

Booking Date:

E-mail Address:

Mobile Number:

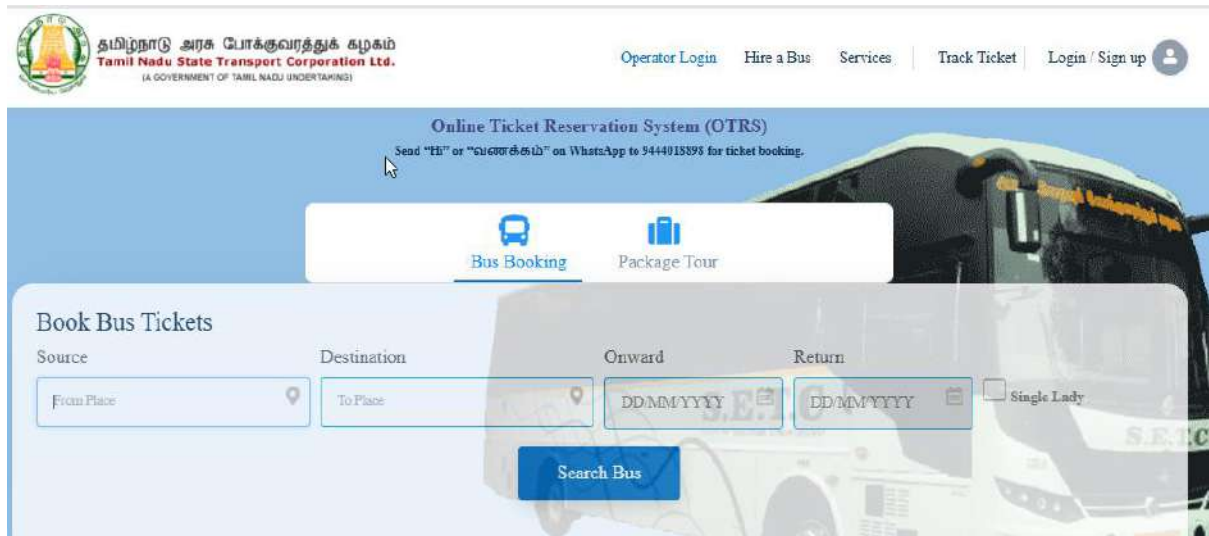


5. After get details ticket status will be shown

Booking Details								
#	Pnr No	OB No	Journey Date	Trip Code	Start Place	End Place	Booked On	Status
1	T78723679	OB236650382	11/04/2026	1600VEAVAONS	NAGAPATTINAM	KUMILI	10/04/2026	Confirmed

TNSTC Online “Ticket Cancellation” Method.

1.Go to TNSTC website



தமிழ்நாடு அரசு போக்குவரத்துக் கழகம்
Tamil Nadu State Transport Corporation Ltd.
(A GOVERNMENT OF TAMIL NADU UNDERTAKING)

Operator Login Hire a Bus Services Track Ticket Login / Sign up

Online Ticket Reservation System (OTRS)
Send "H" or "வணக்கம்" on WhatsApp to 9444018398 for ticket booking.

Bus Booking Package Tour

Book Bus Tickets

Source Destination Onward Return

From Place To Place DDMMYYYY DDMMYYYY

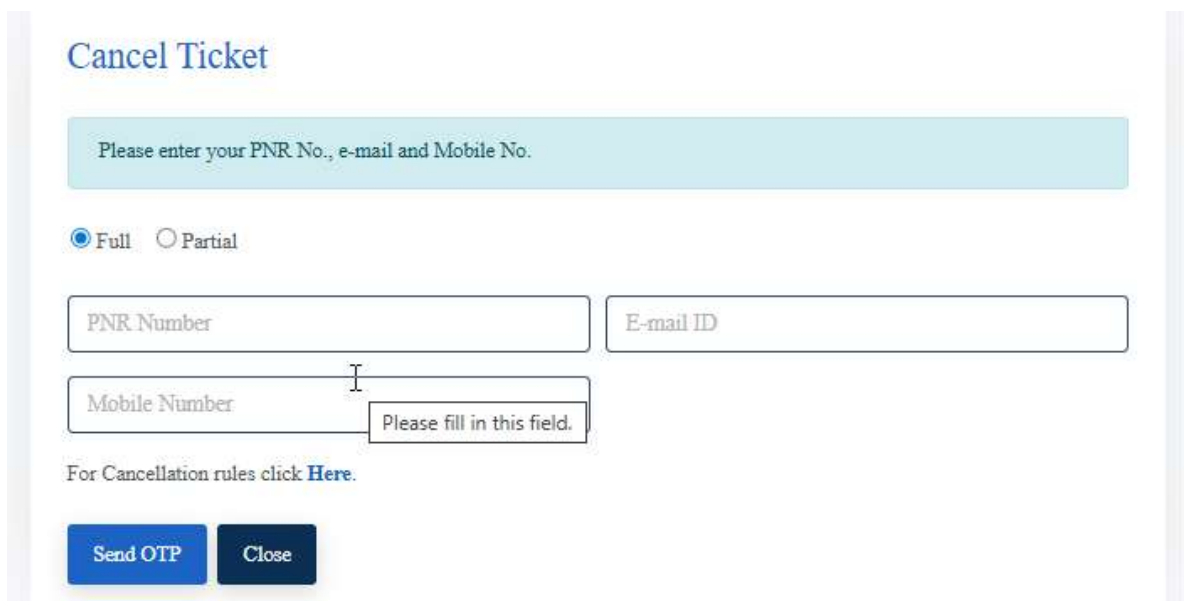
Single Lady

Search Bus

2. Select the Track ticket and There we need to select “CANCEL TICKET” option

Here we need to select “Full cancellation” OR “Partial Cancellation”

Full cancellation



Cancel Ticket

Please enter your PNR No., e-mail and Mobile No.

Full Partial

PNR Number E-mail ID

Mobile Number Please fill in this field.

For Cancellation rules click [Here](#).

Send OTP Close

After that Enter the all the details (PNR NUMER, E-mail Id, and Mobile number Then Select “OTP”)

Cancel Ticket

Please enter your PNR No., e-mail and Mobile No.

Full Partial

T78615875 ashokkumar.s.offic@gmail.com

9003523469

For Cancellation rules click [Here](#).

Here we need Enter the OTP which you received for your booked mobile number

After it's going to Ticket cancellation Summary page

Cancellation Summary Details

CHENNAI-KILAMBAKKAM-KCBT → THENI
22/04/2026 PNR No: T77559769

SETC CHENNAI: KILAMBAKKAM-KCBT THENI
ULTRA DELUXE

Seat No(s): 12

∨ Refund Transactional Details

Description	Original Transactions(In Rs.):	To Be Refunded(In Rs.)
Basic Fare:	482.00	482.00
Reservation Fee :	15.00	0.00
Accident Relief Fund :	8.00	0.00
Bridge Fee :	0.00	0.00
A/C Service Tax :	0.00	0.00
ETicket Fee :	10.00	0.00
Infrastructure Fee :	0.00	0.00
PG Service Fee :	11.00	0.00
Other Levies:	4.00	0.00
Less Cancellation Fee:	0.00	48.00
Less Discount:	0.00	0.00
Less Concession:	0.00	0.00
Total Rs.:	530.00	434.00
Amount to be refunded:	434.00	

Total Refund Amount Details

Grand Total(Rs.): ₹ 434.00

Mobile No:

8903456088

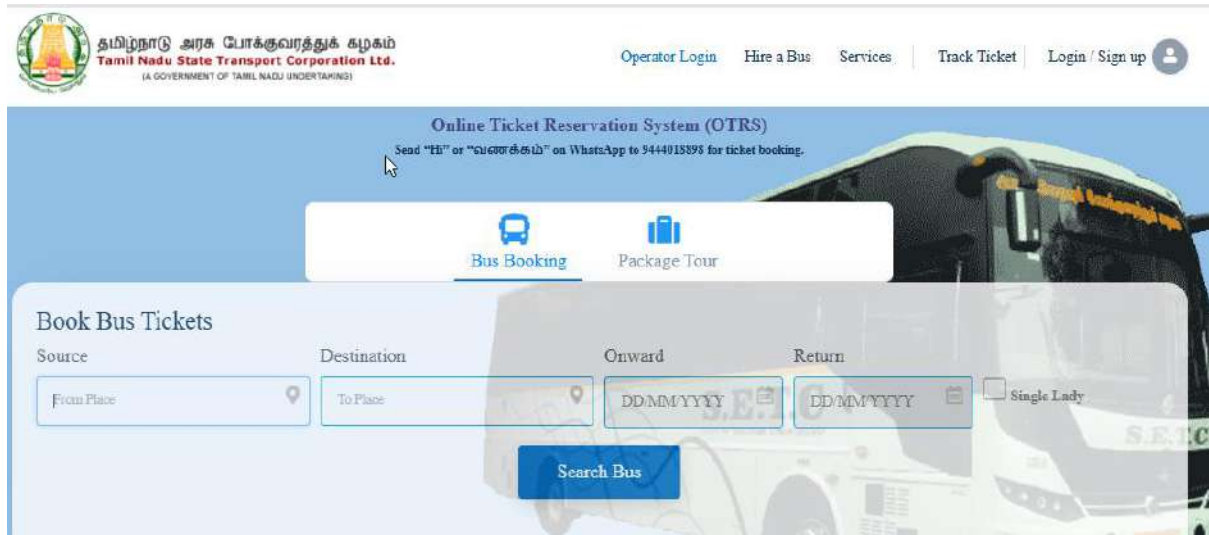
Confirm

Close

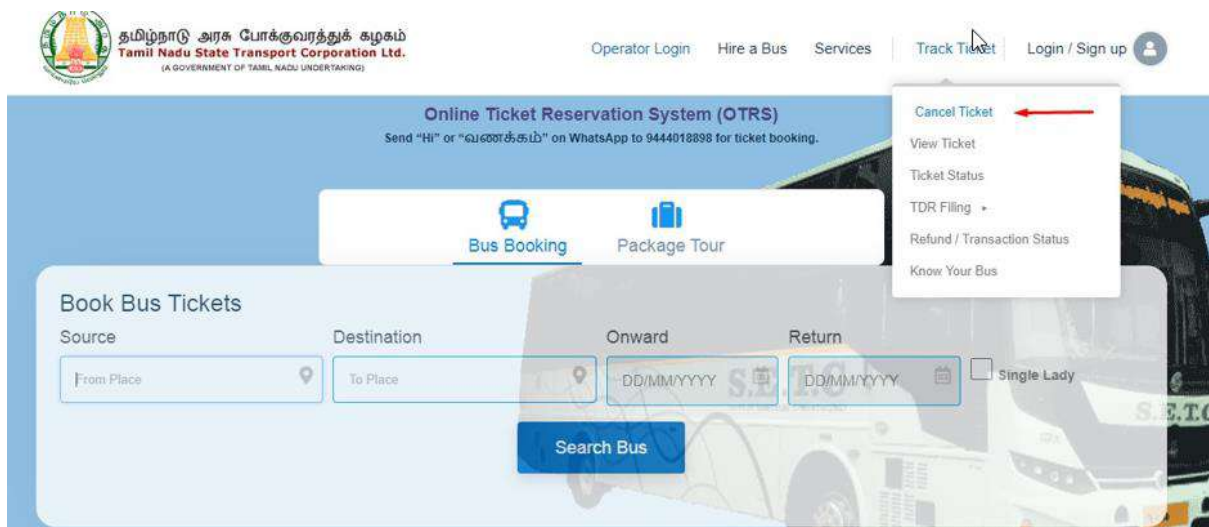
After confirm "YOUR TICKET HAS BEEN CANCELLED" Like that will be shown in that screen.

Partial cancellation method:

1. Go to TNSTC website



2. Select the Track ticket and There we need to select **“CANCEL TICKET”** option



Here we need to select **“Full cancellation”** OR **“Partial Cancellation”**

Select partial Cancellation

Cancel Ticket

Please enter your PNR No., e-mail and Mobile No.

Full Partial

PNR Number E-mail ID

Mobile Number

For Cancellation rules click [Here](#).

Enter the all details(I,e..PNR NUMBER E-Mail.id and Mobile Number)

Cancel Ticket

Please enter your PNR No., e-mail and Mobile No.

Full Partial

T78404743 udhayakorp@gmail.com

7418530006

For Cancellation rules click [Here](#).

After Enter the all the details we need to give send "OTP"

Cancel Ticket

Please enter your OTP sent to your mobile.

Cancellation Type:	Partial
PNR:	T78404743
E-mail Id:	udhayakorp@gmail.com
Mobile Number:	7418530006
Enter OTP:	<input type="text" value="Enter OTP"/>

After Enter The OTP it's coming for partial cancellation passenger details here we need to select which one we need to cancel.

Confirm Bus Details

CHENNAI-KILAMBAKKAM-KCBT → NAGERCOIL VADACHERRY
10/04/2026 PNR No: T78404743

SETC CHENNAI-KILAMBAKKAM-KCBT NAGERCOIL VADACHERRY
ULTRA DELUXE

Total No. of Seats: 2

Passenger Information

Passenger Name	Age	Gender	Seat No.	Adult/Children	Select
Pushpa Rega G	33	F	9		<input checked="" type="checkbox"/>
Udhaya Kumar K	39	M	10		<input type="checkbox"/>

Confirm Cancel

Remaining we need to enter confirmation passenger details (like,AADHAR NUMBER)

Partial Cancellation Confirmation Details

CHENNAI-KILAMBAKKAM-KCBT → NAGERCOIL VADACHERRY
10/04/2026 PNR No: T78404743

SETC CHENNAI-KILAMBAKKAM-KCBT NAGERCOIL VADACHERRY
ULTRA DELUXE

Total No. of Seats: **2**

Passenger Information (Journey Continued)

Passenger Name	Age	Gender	Seat No.	Adult/Children	Select
Udhaya Kumar K	39	M	10	Adult	<input checked="" type="checkbox"/>

Please select the Identification Card Type and Enter the ID Card Number that will be carried by the main passenger.

Select ID Card Type & Number:
Government Issued PI

Refund Transactional Details

Refund Fare Details

Refund Amount(Rs.) : ₹ 506.00

Send e-Ticket to my e-mail ID:

Mobile No:

After confirm YOUR Ticket has been cancelled Partially like that screen will be shown

Once tickets cancelled amount will get credit within 3 Bank working days. Customers should check Bank account statement which is used for Booking. If you used any UPI mode payments like GPAY, PhonePe, Paytm or any other UPI/ QR payments should verify your Bank Statement for credit of Refund amount Incase of failed transaction or Cancellation refunds. Incase refund not credited beyond this time period can reach to your Bank along with Refund ARN number or you can raise Bank Chargeback with your Bank.